

Setting up a Citrix Client on a Macintosh

- If you think that a Citrix client may have been used previously on the computer, and it is no longer working or no longer being used, then you should first look for and delete any Citrix files and folders. This could include one or more of the following:

A folder called "Citrix ICA Client" located in the Applications folder.

A folder called "Citrix" located in the Library / Application Support folder.

A file called "CitrixICAClientPlugIn.plugin" located in Library / Internet Plug-ins

A file called "Citrix Online Plug-in.prefPane" located in Library / Preference Panes

A folder called "Citrix ICA Client" located in Users / <Home> / Library / Preferences

A file called "com.Citrix.Citrix_Dazzle.plist" located in Users / <Home> / Library / Preferences

- If you are sure that there are no Citrix files or folders on the computer, then you can use any web browser program (like Safari) to download the "Citrix Online **Web** Plug-In – version 11.0" (be sure to download the **Web** plug in). A current full link to the Citrix Web plug in is:

<http://www.citrix.com/English/ss/downloads/details.asp?downloadId=1856482&productId=186&c1=sot2755>

- Once the Citrix Web plug in has been downloaded you should close the web browser program and install the downloaded Citrix_Online_Plugin_Web.dmg file. This should mount a disk image of the installation program, and once program has been installed you can eject or delete the disk image.
- Open the web browser program and go to the Bookminders web site (www.bookminders.com). Click on the login link, and type in your username and password.
- If you are asked to go through a client detection step, then click on the "Detect Clients" button to perform the client detection. Then click on the "Already Installed" button to indicate that you have already installed a Citrix client.
- Once the Bookminders Server icon appears you should be able to double-click on it and connect to the Bookminders Server.
- Extra Notes: When you double-click on the Bookminders Server icon the computer should download a file called Launch.ica and then automatically open it with the Citrix client. Unfortunately sometimes a computer will not know what application it should use to open the Launch.ica file (this may happen with Mac OS X 10.6). If this happens, then you will need to "control-click" on the downloaded Launch.ica file and select "Show in Finder". This should open the download folder where you can select the Launch.ica file and go to File -> Get Info. There you can select to open the Launch.ica file with "Other", and you can browse to and select the correct application (Library / Application Support / Citrix / Citrix online plug-in). Then click on the "Change All" button so that this application will always be used to open the Launch.ica file. Now double-clicking on the Bookminders Server icon should work correctly.

